

SERVICE RETURN FORM for GA, GEM, BIOGAS & BIOMETHANE



Before you return your unit, **please ensure all IDs and data are downloaded** as all user data is deleted during the service process.

Ensure the instrument is packed in a cardboard box (even if the instrument is in a hard case) to avoid premium shipping charges

1. Complete the form and return it with your unit – ensuring you provide a PO Number & Value
2. Affix your priority service return label (provided within your unit) to your unit case
3. Return to QED

Company name:	
Contact name:	Telephone number:
Purchase order number:	Purchase order value:
Email address:	
Invoice address:	Delivery address (if different to invoice address):

Accounts information

Contact name:	Telephone number:
Email address:	Fax number:
New customer EU VAT number:	

Please state any specific faults, damage or concerns:

Product type, e.g. GA5000, GA2000, GA3000Plus, BIOGAS 3000, BIOMETHANE 3000: _____

Serial number (found on the reverse of the unit): _____ Is this instrument used with an anemometer? Y / N

Returned accessories (please circle):

Carry case: <ul style="list-style-type: none"> • Soft • Hard • Attaché 	Water trap	Flow pod
	Charger	Gas Pod
	Anemometer	Types
	Comms lead	Other

QED reserves the right to apply an investigation charge in the event a unit is requested to be returned unrepaired.

SERVICE RETURN FORM

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CONSUMABLES / SPARES ORDER REQUEST



<p>Soft carry case (for 5000 series analysers)</p> <p>Part number: GF5.1</p>  <input type="checkbox"/>	<p>Soft carry case (for 2000 series analysers)</p> <p>Part number: GA5.1</p>  <input type="checkbox"/>
<p>ATEX Dipmeter (30m)</p> <p>Part number: DM1.1-30</p>  <input type="checkbox"/>	<p>Anemometer (for 5000 series analysers)</p> <p>Part number: GF5.4</p>  <input type="checkbox"/>
<p>ATEX Dipmeter (60m)</p> <p>Part number: DM1.1-60</p>  <input type="checkbox"/>	
<p>Disposable bailers (x24)</p> <p>Part number: DPB36</p>  <input type="checkbox"/>	<p>In-line water trap assembly</p> <p>Part number: GAA1.8 (for 2000 series)</p>  <input type="checkbox"/> <p>Part number: GF1.8 (for 5000 series)</p> <input type="checkbox"/>
<p>In-line water trap elements (x10)</p> <p>Part number: GA4.9</p>  <input type="checkbox"/>	<p>Inlet port filter elements (x10)</p> <p>Part number : GA4.1</p>  <input type="checkbox"/>
<p>In-line water trap elements (x30)</p> <p>Part number: GA4.9(30)</p>  <input type="checkbox"/>	<p>Inlet port filter elements (x30)</p> <p>Part number : GA4.1(30)</p> <input type="checkbox"/>
<p>Pitot tube for both 5000 and 2000 series analysers (GEM and BIOGAS only)</p> <p>Part number: PITOT</p>  <input type="checkbox"/>	<p>Gas Analyser Manager software (GAM)</p> <p>Part number: GAM</p>  <input type="checkbox"/>
<p>H2S / Hydrocarbon filter (x5) (for 2000 and 5000 series analysers)</p> <p>Part number: GA6.5</p>  <input type="checkbox"/>	<p>Check / calibration gas</p> <p>Mixture required:</p> <input type="checkbox"/> <p>Regulator</p> <p>Part number: GA6.8</p>  <input type="checkbox"/>
<p>Temperature probe for 5000 series analysers</p> <p>Part number: GF5.2</p>  <input type="checkbox"/>	<p>Temperature probe for 2000 series analysers</p> <p>Part number: GA5.2</p>  <input type="checkbox"/>
<p>Spare - Tube, Sampling (5m)</p> <p>Part number: GA2.3</p>  <input type="checkbox"/>	<p>Gas Port Connectors for the GA range (Pack of 10) (for 2000 and 5000 series analysers)</p> <p>Part number: MC10</p>  <input type="checkbox"/>